

What are we doing?

It is important that, having consulted our students, we should consider what could be done regarding their concerns.

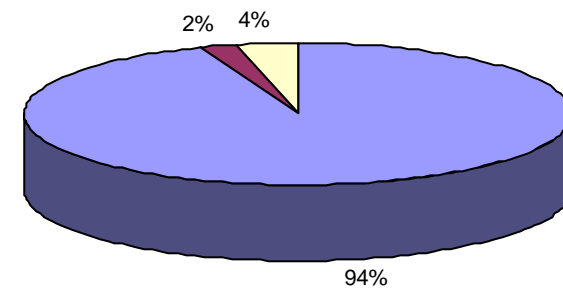
1. The Induction Working Party in the Sixth Form Directorate will consider the length of the Induction day in planning the programme for September 2008.
2. The distribution and formatting of the USB pens will be reviewed.
3. The induction of students with respect to the Complaints Procedure will be reviewed as part of the total review of Student Induction.

First Impressions Student Survey 2007/08

The annual First Impressions survey of first year full-time students was carried out in October 2007. The purpose of this leaflet is to provide College staff and students with a brief feedback of the results. They are based on **674** completed forms.

The contribution of students completing surveys is greatly valued and our thanks go to all those who participated in this particular survey.

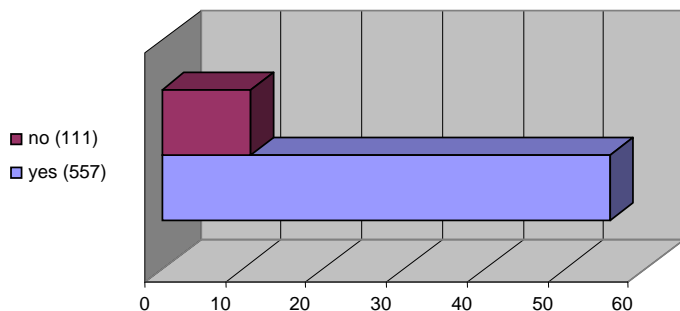
Would you recommend the College?



■ yes (635) ■ no (15) ■ no opinion (24)

The number of students who said they would recommend Stanmore College increased from 90% last year to 94% this year.

Was Stanmore your first choice of College?



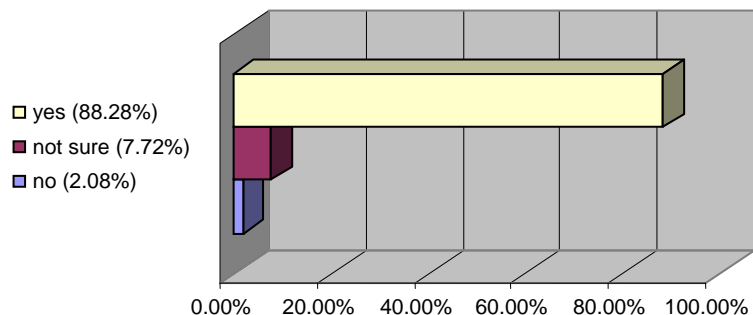
83% of students surveyed said that Stanmore was their first choice of college, a 5% increase on the previous year.

Friends and family remained the overwhelming influence on students making their choice of college but there was a 3% increase (25%) in those who were influenced by the reputation and results of the College and a 4% increase (21%) by the choice of subjects on offer.

90% of students said that obtaining information on the College was easy or very easy and 88% said that the information they had received was useful. 79% found the Sixth Form Prospectus useful.

With regard to pre-enrolment interviews, 89% of students said it covered all matters they considered important, 95% said the interview was friendly and 80% said there was reference to the information/materials they had brought with them.

Are you satisfied with your choice of programme?



81% of students were satisfied with the enrolment process.

63% of students said they found the length of the Induction programme ok. 41% found the length of the Induction day ok, with 53% saying it was too long. 80% said the Learning Centre Induction was useful and 62% had made use of the Induction materials they had been given.

Following Induction, 95% of students had made friends in their Tutor Group, 94% had completed all their basic paperwork, 92% had discussed and embraced College rules and regulations and 88% had had their literacy and numeracy needs assessed.

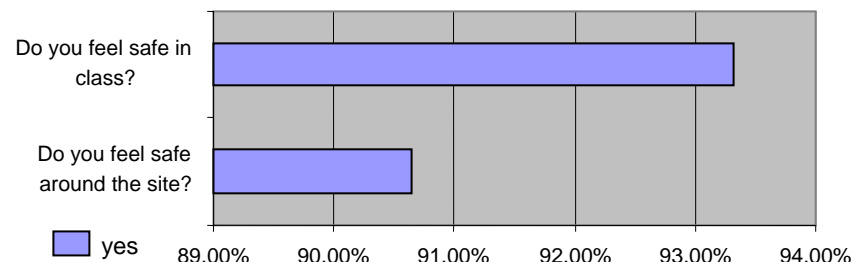
Only 34% of students said they had read the College Handbook/Charter, this year on the USB pen. Some commented that they had not received the pen and others that the information was not downloaded.

Awareness of the Complaints Procedure reduced to 53% this year.

The number of students who felt the College site was kept clean, tidy and litter free increased 5% this year to 90%.

With regard to personal safety, 87% of students said they knew what to do if a fire broke out on site. Nearly 91% of students felt safe around the site and just over 93% felt safe in class.

Personal Safety



Several students commented that Stanmore College had a friendly environment.